

Quality and guest satisfaction certified

Víctor Manuel Martínez Rasso

This certificate acknowledges that the bearer has achieved proficiency and expertise in the **Instant feedback Feature of the STAY Guest Experience OS.** Through a series of activities and assessments, their understanding of STAY has been rigorously evaluated, demonstrating their readiness to leverage this ecosystem **to elevate hotel quality standards and enhance guest satisfaction.**

Certified:	Valid:	Certifcation ID
20/09/2025	JANUARY 30 2027	68cec8fba301085c6c0e4021

stay Academy